

Dick Simon  
Dick Simon Yachts  
34571 Golden Lantern  
Dana Point, CA 92629

Dear Dick,

Bruce and I wanted to take this opportunity to thank you for your assistance in the purchase of our new boat. You have made a dream come true for us. Frankly, if it had not been for Dan, we may not have gone forward. He made it all so easy every step of the way. As you know, this is the first boat for us. Being a novice, it was important for us to be comfortable in our decision. Our comfort level soared with you and your entire staff.

The very best thing about purchasing our vessel from you was the attention we received after the sale. All our questions were answered and we were taught about the boat from top to bottom. We were given above and beyond the customer service we anticipated. Dan is an incredible asset to your business. His ability to teach Bruce how to maneuver the boat was beyond compare. And still, you continue to help us whenever we need it. We never feel alone and know you will always be there to help with our questions and concerns.

It's been said that once you get comfortable with your first boat, you will want to move up to another bigger in size. Should that be our decision in the future, we will only come to you and Dan to find us that next yacht.

Again, thank you for everything. All the hard work was greatly appreciated. It's been a delight and pleasure doing business with you.

Sincerely,

A handwritten signature in cursive script, appearing to read "Susie & Bruce", written in dark ink.

Bruce and Susie Freedman